Johan Arce

Lead Product Designer

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contact @ johan-arce.com

www.johan-arce.com

SKILLS

UX Research, Design Sprints, User Testing, Wireframing, iOS Design, Accesible Design, Responsive Design, Agile, Scrum Master

TECH SKILLS

JavaScript, HTML, CSS, Java, C++, SQL

TOOLS

Sketch, Figma, Adobe XD, Illustrator, Photoshop, Premier Pro, Adobe Dimension, Zeplin, Abstract, Overflow

WORK FRAMEWORKS

Scrum, SAFe

EDUCATION

UTC – Masters Interactive Systems
Compiegne, France ｜ Feb 2010

ECI – Software Engineer
Bogota, Colombia ｜ Feb 2008

LANGUAGES

Spanish	●●●●●
English	●●●●●
French	●●●●●
Portuguese	●●●○○
German	●●○○○

IN A NUTSHELL

Passionate Product Designer with a strong **DEV background**

*"Love finding visual solutions to the *right* problem"*

WORK *(Design)*

Lead Product Designer – Nexthink
London, UK ｜ Sep 2022 - Present

I lead a team of three designers while also actively contributing to projects like Assist (Nexthink's AI agent), Live Dashboards (custom dashboard solution), and Investigations (Facilitating data access using NQL, our proprietary SQL-like query language).

Senior Product Designer – Builder.ai
London, UK ｜ Sep 2021 - Sep 2022

Senior Product Designer for Growth and Product teams. Improved home and pricing pages, increasing booked demos by 139% and 248%, respectively. Led CMS tool development and front-end design for e-commerce stores.

Product Designer (Senior + Lead) – Amadeus
London, UK ｜ Apr 2015 - Sep 2021

Responsible for research, user testing, design, and prototyping across various products. Since 2018, I have led a team of two designers, serving as a bridge between UX and UI roles. Notable projects include the Airport Agent iOS app, CMS Complement, Kiosk Monitoring, and Passenger Rebooking (all detailed in my portfolio).

WORK *(Developer)*

Scrum Master & Web Dev – Amadeus
London, UK ｜ Oct 2013 - Mar 2015

Working on a scalable solution for Airline's booking websites

Scrum Master & Software Dev – Amadeus
London, UK ｜ Mar 2010 - Sep 2013

Leading role in a major decommissioning project

Web Dev – Amadeus (Internship)
Nice, France ｜ Sep 2009 - Feb 2010

Web UI to generate business related XML documents